

























#### Baltimore Data Week | Effect of Digital Equity on Learning and Working

Using Resident Data to Address Neighborhood Concerns

Thursday, July 23<sup>rd</sup> 2020











#### 1. Introductions

- 1. OSI Baltimore
- Organizing Black
- 3. HR&A



3. Key takeaways for using resident data for policy change

4. Q&A



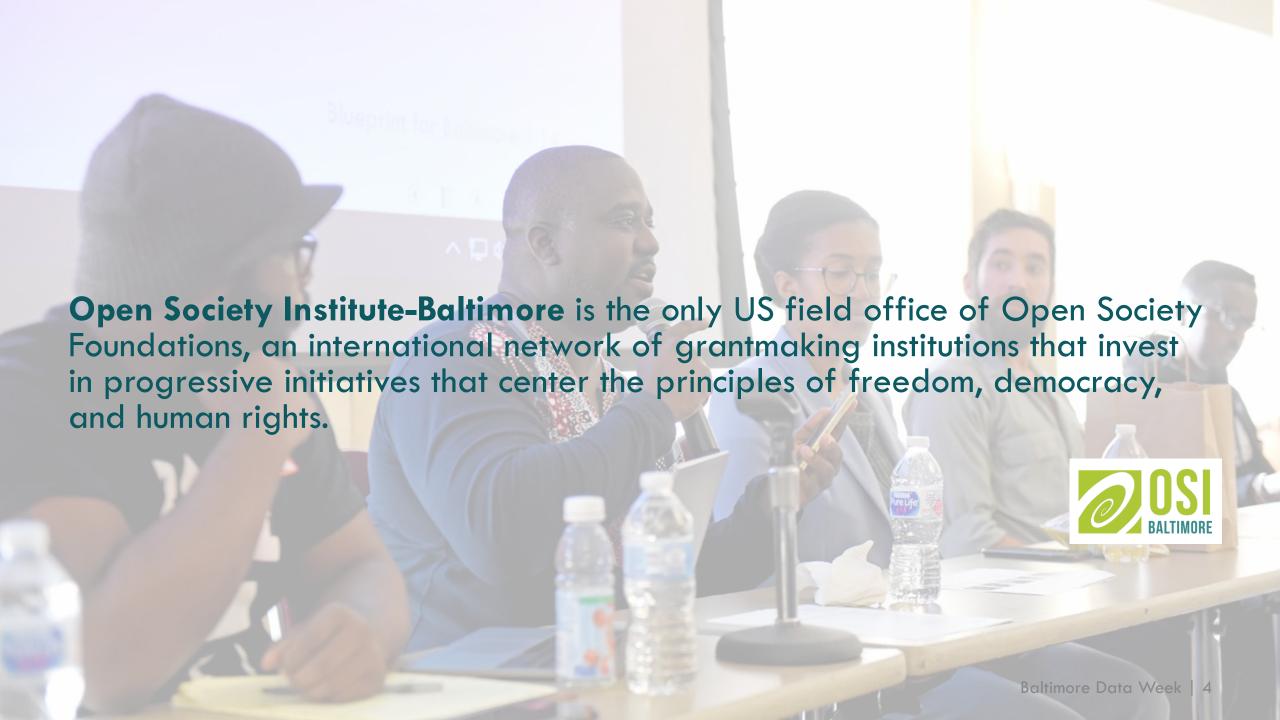






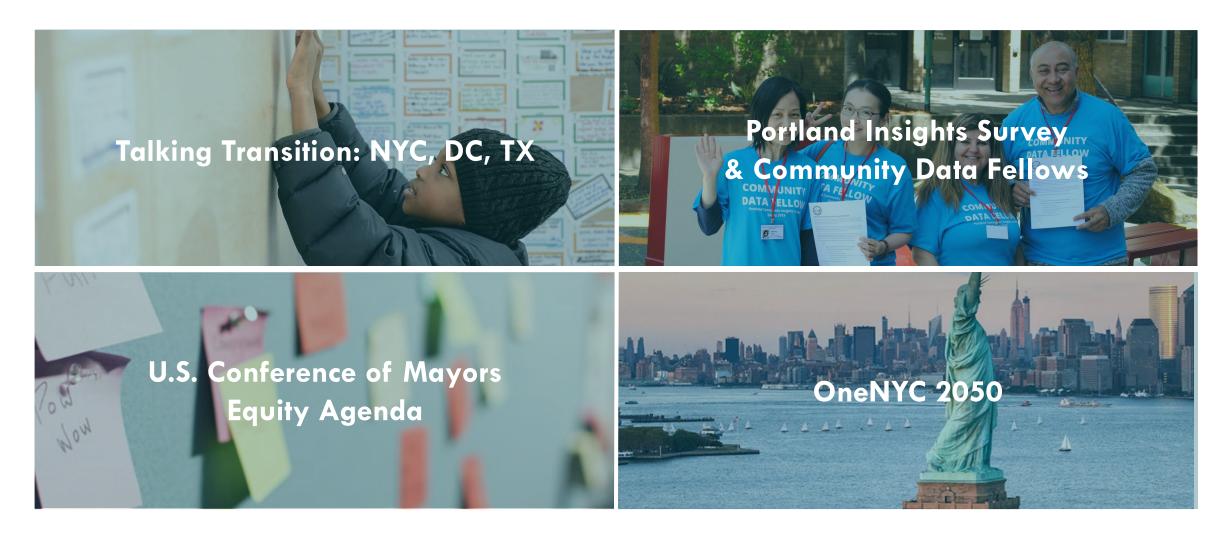
## Introductions





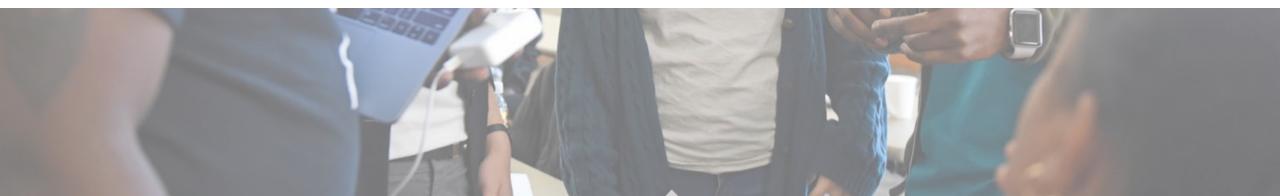


#### HR&A Advisors is an employee-owned consulting firm with wide-ranging experience in inclusive engagement for policy change.





## **Blueprint for Baltimore Overview**



# **Blueprint for Baltimore | Goals** 1. Be inclusive of a diversity of Baltimoreans 2. Lead to actionable results 3. Lead to transformative change 4. Hold government accountable Baltimore Data Week | 8

#### **Blueprint for Baltimore | Key stats**

5 Community Partners led the design and canvassing for the survey: **Baltimore Votes, Black Leaders Organizing** for Change, Black Girls Vote, CASA, and No Boundaries Coalition.

44% did not vote in the last municipal election

Over **5,000** Baltimoreans responded

The survey was offered in

4 languages: English, Spanish, simplified Chinese, and French

## A survey asked thousands of Baltimoreans about their priorities for the city. Here's what they said.

By CHRISTINE ZHANG BALTIMORE SUN | JAN 27, 2020 AT 1:44 PM









Jane Nesbitt of West Baltimore listens to bean Logen, director of civic culture and youth programs with No Boundaries Coalition, at a Nov. 19 outreach event at Lexington Market, one in a series by community organizations conducting a citywide survey to track Baltimore residents' policy priorities. (Karl Merton Ferron/Baltimore Sun)

#### LATEST BALTIMORE CITY

#### CRIME





7.00

#### CORONAVIRUS

Schools reopening: Here's how Maryland jurisdictions are planning for the fall amid the coronavirus pandemic



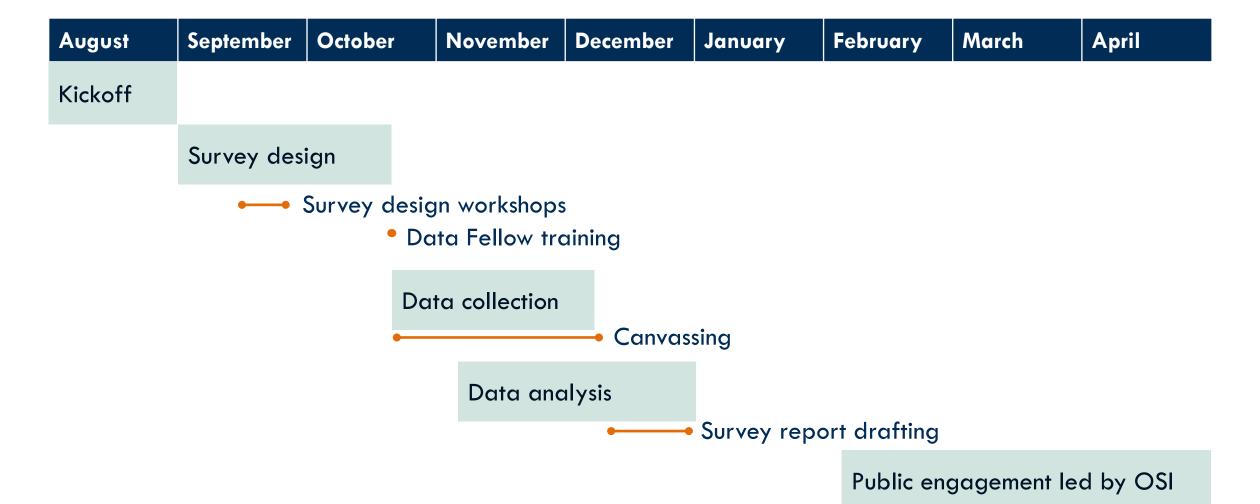
1.3m

#### BALTIMORE CITY

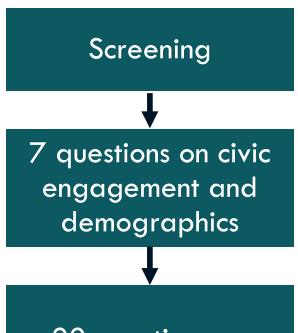
Maryland weather: After heat advisory Sunday, expect temperatures to remain just as high for next few days



#### **Blueprint for Baltimore** | **Process**



#### Blueprint for Baltimore | What did we ask?



"Do you live in Baltimore City?"

"Which neighborhood do you live in?"

"Which of the following racial/ethnic categories do you identify with?"

22 questions on specific issues (11 on how the city should spent money)

"Every year, the mayor decides how to spend \$1 billion out of the City's operating budget of \$3 billion. Based on what you believe Baltimore needs, which of the following City services do you think should be prioritized?"

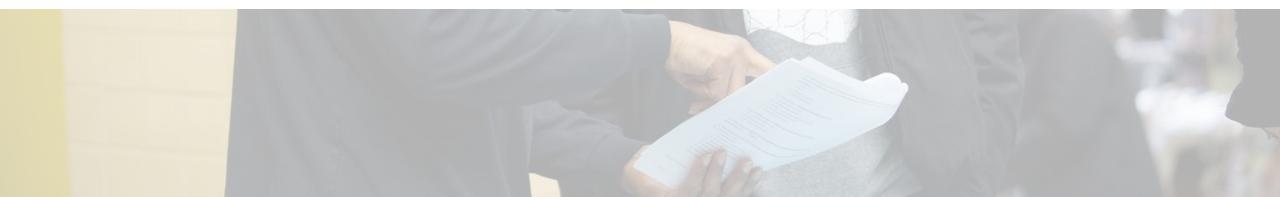
#### POLL:

Every year, the mayor decides how to spend \$1 billion out of the City's operating budget of \$3 billion.

Based on what you believe Baltimore needs, which of the following City services do you think should be prioritized?

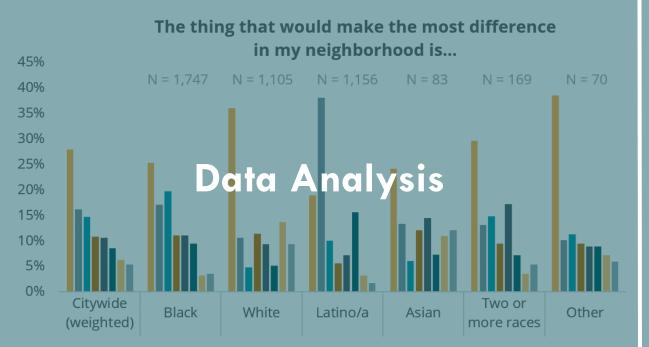


## **Key Takeaways**





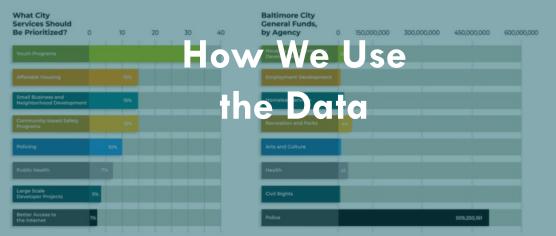




**Baltimore Justice Report** 

### Baltimore residents' priorities sharply at odds with proposed city budget

Thursday, June 18, 2020





Design the survey with community members at the center.

Hold a canvasser training to share best practices.

Use the surveys to raise awareness of policy issues.

Creative approaches to collecting data included...

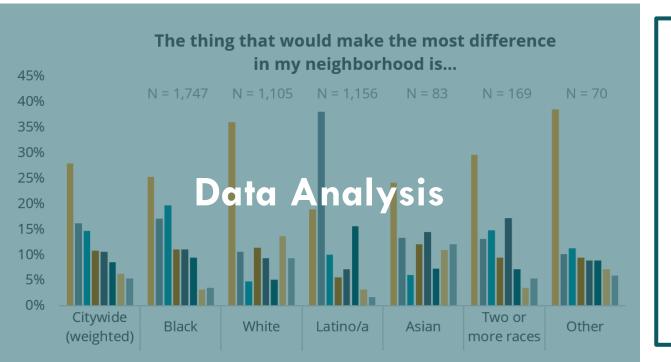


Target geographies based on real-time monitoring.

Don't just hire "canvassers," develop **leaders** who see the larger strategy.

Check whether the sample is representative of your audience.

Break down the data by race/ethnicity, by age group, and by race AND age.



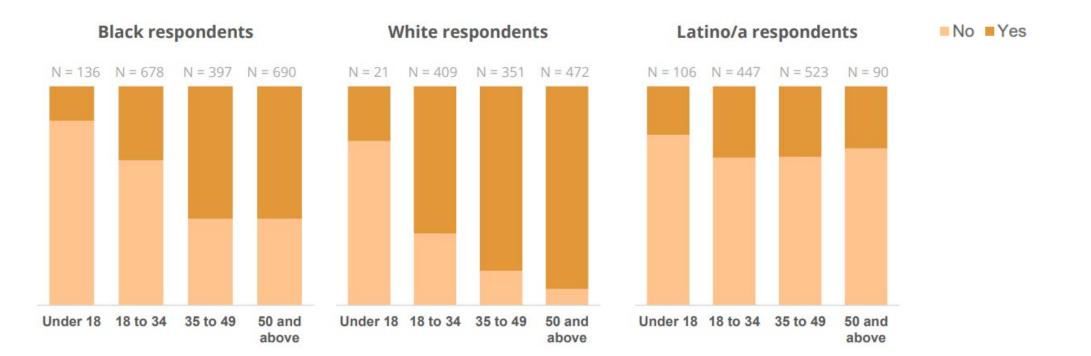
Compare responses across multiple questions.

## **Consent Decree?**

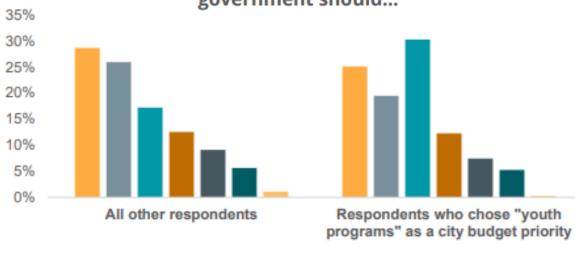
group, and by race AND age. Did you know about the

Break down the data by

race/ethnicity, by age



## If more money were allocated to children and youth support, the government should...



N = 2,999

N = 1,371

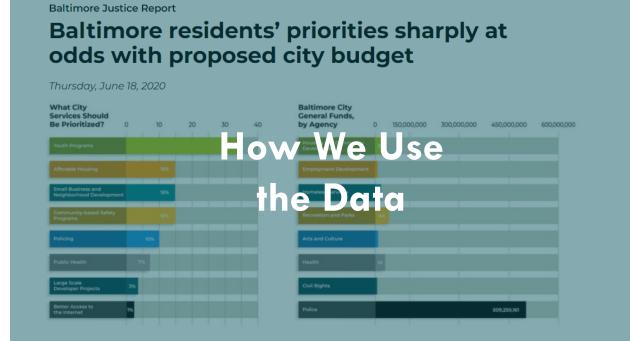
- Support job access for youth by providing skills training and employment programs
- ■Provide money to low-income families to meet basic human needs
- Expand neighborhood recreational centers
- Support children and youth mental health through counseling, trauma services, etc.
- ■Expand libraries
- Support scholarship programs for youth
- Increasing funding for children and youth support is not a priority

## Compare responses across multiple questions.

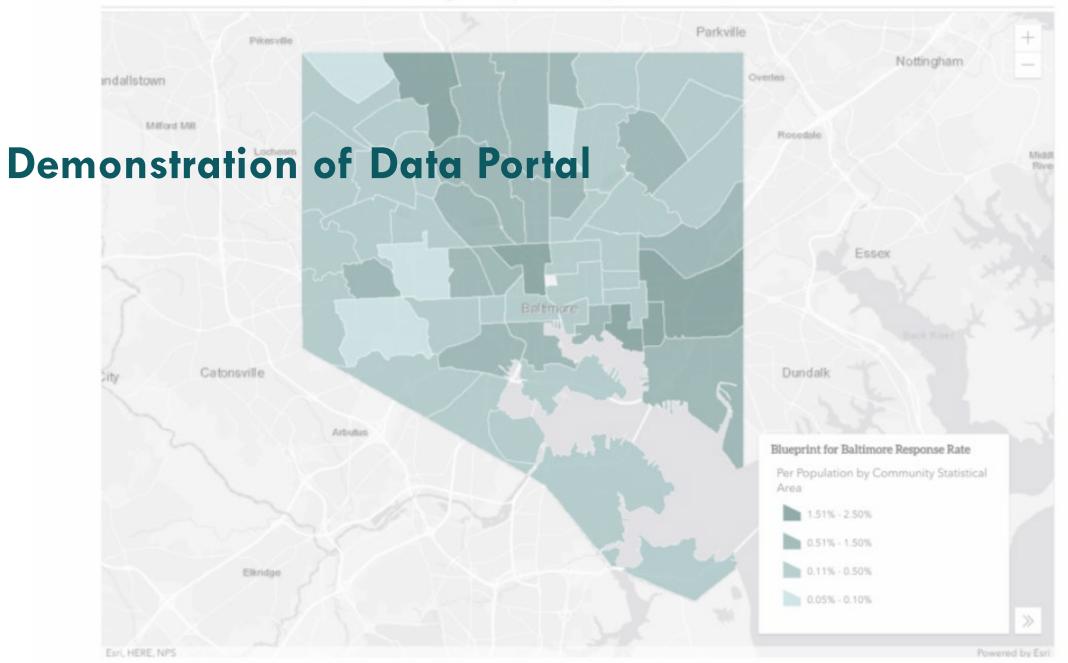
Publish the data on a public portal.

Organizing Black is using data as part of its demand that 50% of BPD's budget to be invested in Baltimore's Black Communities.

Inform priorities among City Councilmembers.



#### Responses by Community Statistical Area:

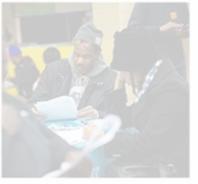
























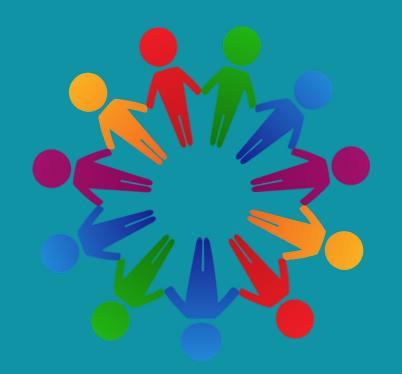
- Read the one-page summary
- Read the full report
- Explore the data





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# Blueprint for Baltimore 2020 & Beyond Survey Report



## The Blueprint for Baltimore: Largest Issue-Oriented Survey in Baltimore's History

The survey reached over 5,000 people and included residents that are not usually consulted about policy priorities

CBO's: Black Girls Vote, Baltimore Votes, Baltimore BLOC, CASA and No Boundaries Coalition. And partnered with HR&A for technical assistance

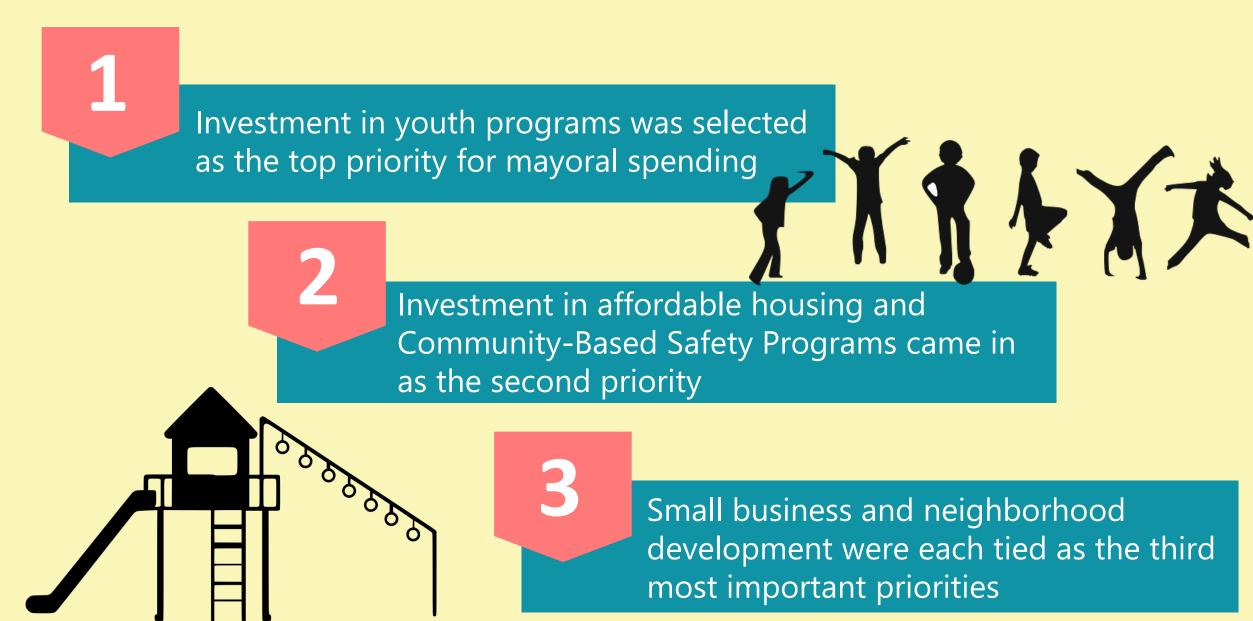
We partnered with community-based organizations to help us design and deliver the survey to thousands of residents

4

We held community-based Survey Design Workshops to inform the development of survey questions



## Allocation Priorities for Mayor's \$1 Billion Budget





# How Can **Baltimore Police** use its budget to better serve City residents?

Residents ranked training police on how to connect people to supportive services as their first priority

Improving police-community relations came in as a close second priority

Training police to treat residents equally came in as the third priority on this question

If more money was allocated to **reducing violence**, Baltimore City government should . . .

1 2 3

Expanding the Safe Streets program was selected as the first choice for this question among residents

Improving access to mental health and substance use services came in as the second choice Improving
witness and
victim support
was the third
most selected
response to this
question



Supporting formerly jailed residents in obtaining employment, housing, and access to social services

Top prioritized criminal justice policy changes in order of priority...

Allowing non-violent offenders to obtain counseling and/or rehabilitation in lieu of serving jail time

Discontinue jailing and punishing people for possessing small amounts of marijuana

Providing ways for people who cannot afford bail to wait for trial at home



# If more funding is allocated to Baltimore City Public Schools it should pay for. . .

Additional services and counseling for students facing poverty, mental health, trauma and other challenges

Ensuring that every school has AC/heat and other necessary equipment

Raising teachers' salaries



If more funding was allocated for Baltimore City children and youth, City government should . . .

- Provide access to jobs through youth job skills training and employment programs
- Provide money to low-income families to meet basic human needs
- Expand neighborhood recreational centers



